

Once you have completed this form you can:

Place it in a:

Feedback box (located at all our sites)

Post it back to:

Feedback
Link Health and Community
1 Jacksons Road, Mulgrave 3170

Email it to:

feedback@linkhc.org.au

Or you may prefer to contact us by:

-  1300 552 509
-  www.linkhc.org.au
-  @LinkHealthCom
-  /LinkHealthCom
-  speaking with our staff members

You may also contact the Health Complaints Commissioner on 1300 582 113 or the National Disability Insurance Agency (NDIA) Complaint Service on 1800 800 110.

About us

Link Health and Community is a not-for-profit organisation that provides medical, health and support services to improve the health and wellbeing of people in the east and south east of Melbourne and eastern Victoria.

Locations

- Brighton** | 88 Asling Street, Brighton 3186[^]
- Chadstone** | Batesford Reserve, 94 Batesford Road, Chadstone 3148
- Clayton** | Level 1, 9-15 Cooke Street, Clayton 3168
- Glen Waverley** | 2 Euneva Avenue, Glen Waverley 3150^{#*}
- The Glen Shopping Centre** | 235 Springvale Road, Glen Waverley 3150 (Located in Priceline Pharmacy)[^]
- Mulgrave (Head Office)** | 1 Jacksons Road, Mulgrave 3170
- Oakleigh** | 8-10 Johnson Street, Oakleigh 3166^{^#*}

[^] Doctors (GPs)
[#] NDIS Early Childhood Early Intervention (ECEI) Community Partner
^{*} By appointment only

We are a Partner in the Community (PITC) delivering Early Childhood Early Intervention (ECEI) services for children aged 0-6 years across the east and south-east of Melbourne and eastern Victoria for the National Disability Insurance Scheme (NDIS). Please visit www.linkhc.org.au for NDIS ECEI locations.

How was your
Experience
Today?



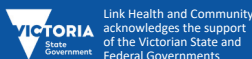
We encourage
your feedback to
help us improve
our services

Services for Healthier Communities

1300 552 509 www.linkhc.org.au

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Date: / /

I am a: Client Relative or carer Other

Site: _____

The service I used was: _____

I would like to: Provide feedback Make a complaint

A manager will contact you to discuss your feedback/complaint as soon as possible. Please attach a separate sheet if required.

I expect the following to happen as a result of my feedback/complaint:

How was the service you received and why? Excellent Good Average Poor

Did our service meet your needs? Yes Somewhat No

Was our service easy to use? Yes Somewhat No

We welcome your ideas on how we can improve: Service quality Processes Other

Name: _____

Phone: _____ Email: _____

Please tick this box if you like to join our consumer register and be provided more opportunities to have your say about our services.



1300 552 509

www.linkhc.org.au



Link Health and Community acknowledges the support of the Victorian State and Federal Governments

